

English Path Global Terms and Conditions

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Translations available. Please ask Student Services.

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“To create the world's most
accessible and innovative language
school that changes lives through
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General Terms (Applicable to All Programmes)

1. Safety and Code of Conduct

You can find our Code of Conduct, Disciplinary Policy, and a range of country-specific guides on our [website](#). Students who engage in serious misconduct, repeated rule violations, academic dishonesty, or behaviour that compromises the wellbeing or safety of others may be subject to disciplinary action in line with our policy, including withdrawal from the programme and/or accommodation without refund.

2. Academic Information

Students will be placed in class based on an initial placement test and/or interview. The school reserves the right to move students to a more appropriate level if needed.

Beginner-level students are not accepted at all locations. Please check availability before booking.

Students are encouraged to disclose any learning needs (e.g., dyslexia, ADHD) before or during enrolment. While the school will make reasonable efforts to accommodate SEN, not all services may be available.

Student progress is monitored regularly through assessments and teacher feedback; teachers may recommend level changes or additional support when necessary.

Courses may be delivered by more than one teacher. This is part of our approach to offering a dynamic and engaging learning experience.

Certificates of completion will only be issued to students who meet the attendance and academic requirements. These certificates are not formal qualifications but confirm course participation and level of study.

3. Course Fees

Current fees are listed on our website: <https://www.englishpath.com/pricelist/>. Course fees are typically fixed for a calendar year; however EP reserves the right to revise fees mid-year.

Promotional offers are subject to separate terms and conditions. Offers:

- Cannot be applied retrospectively
- Cannot be combined
- May be withdrawn at EP's discretion without prior notice.

EP reserves the right to suspend or withdraw students from courses due to unpaid fees, poor attendance, or not following EP's Code of Conduct Policy.

4. Refund Process

All refund or compensation requests must be submitted in writing to finance@englishpath.com using the official Refund Request Form and including all relevant documentation. Refunds are only via bank transfer or original payment source (e.g., same bank account or card used). Please allow 30 to 60 days from the date of approval for processing refunds.

5. Intellectual Property

All learning materials, including lessons, worksheets, and digital content, are protected by copyright. These are provided for your personal use only. Reproducing, adapting, distributing, or using English Path materials for commercial or public purposes is not permitted without prior written consent.



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6. Privacy and Data Protection

Your privacy is important to us. By enrolling with English Path, you agree to the collection and use of your personal information as outlined in our [privacy policy](#). We handle your data responsibly and in accordance with our privacy policy as well as relevant privacy laws.

7. Complaints

We're committed to providing a positive and enriching experience for every student. If you are ever dissatisfied with any part of your course or accommodation, please follow our Complaints Policy, available at: <https://www.englishpath.com/policies-and-procedures>.

8. Disclaimer

English Path is dedicated to delivering high-quality education. However, individual outcomes may vary based on personal effort, participation, and external factors. We cannot guarantee specific academic or professional results, and we are not liable for any losses or damages related to course participation.

The school reserves the right to change class schedules, teachers, teaching locations or course content if necessary, or to combine classes of similar levels, especially during low-enrolment periods.

EP is not liable for refunds or compensation due to events beyond its control that result in school closure (e.g., natural disasters, pandemics, strikes, etc). We reserve the right to refuse entry to courses due to health and safety concerns.

Students enrolled in joint, or progression programmes may also be subject to the terms and policies of the partner institution. Please review these in conjunction with English Path's Terms and Conditions. Terms and conditions for GBS Malta can be found on [Policies and Legislation | GBS Malta](#) under Section B. Admission Policy and Refund Policy for GBS Dubai can be found on [Our policies | GBS Dubai](#) Sections 15 and 16.

9. Changes to Terms and Conditions

We may occasionally update our Terms and Conditions to reflect changes in operations, legal requirements, or service offerings. All updates will be published on our website and will take effect immediately. We recommend reviewing the terms regularly to stay informed.

10. Publicity

We occasionally use photos or videos for promotional purposes. If you prefer not to appear in this material, please inform us in writing before your course begins.

11. Safeguarding

Safeguarding is a key priority at English Path. We are committed to ensuring that all students — especially minors — can learn in a safe and supportive environment, free from harm or abuse. Parents and guardians are strongly encouraged to review our full Safeguarding Policy for their study destination: <https://www.englishpath.com/policies-and-procedures>.

12. Additional Notes

We encourage students to fully consider their personal commitments, and travel plans before confirming a booking or applying for a visa.

For the comfort, safety, and focus of all learners, students are not permitted to bring pets or children to class. Only enrolled students may attend lessons.



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13. Right of Withdrawal (EU-wide)

If you have booked your course online, by telephone, or by other distance communication means, you have a 14-day withdrawal period from the contract conclusion date. If you request your course to start within the 14-day withdrawal period, you consent to immediate performance and acknowledge that your right to withdraw is lost for services already provided and any refund will be pro-rated.

14. Governing Law and Jurisdiction

These Terms and Conditions are governed by the laws of the country where your chosen English Path school is registered. Any disputes or legal matters will fall under the exclusive jurisdiction of that country's courts.



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Terms and Conditions – Adults

1. Payment

- To confirm your place, please ensure full payment is made as follows:
 - Course fees: at least 4 weeks before arrival.
 - Accommodation fees: at least 6 weeks before arrival.
- Late bookings are accepted, but availability of accommodation and courses cannot be guaranteed beyond the stated deadlines.
- If you are applying directly to EP and require a visa; a non-refundable deposit of £250 / €250 / CAD 500 / AUD 500 is required for Visa Support Letters (and Custodianship Letters for under-18s travelling unaccompanied). If your visa is approved, this deposit will be deducted from your overall balance.
- All payments must cover any associated bank or intermediary charges. Cash payments are not accepted.

2. Cancellations and Refunds

We recognise that plans can change and aim to offer a fair and transparent cancellation process.

- **Course-only cancellations** received at least one week prior to the scheduled arrival date are eligible for a full refund, excluding the non-refundable registration fee (see Registration Fee table below).
- **Course and accommodation cancellations** must be submitted at least six weeks prior to arrival to qualify for a full refund, less the accommodation placement fee. No refunds will be issued for cancellations made within six weeks of the scheduled arrival date.
- **Visa refusals:**
 - In addition to above course and accommodation cancellation charges, for direct applications the deposit is also non-refundable for visa refusals
 - Please send your request and a copy of your visa refusal letter from the embassy/consulate to info@englishpath.com.
 - Dubai only: If a visa application is refused for a course in Dubai, the cost of issuing the entry permit is non-refundable.
- Once your course and accommodation booking has started, no refunds are available. However, in the event of illness, you may request a course postponement for up to one year. A valid medical certificate is required.
- If EP is unable to deliver the course as sold, a full refund will be provided.
- Please see the General Terms section of this document for details of the refund request process.

Registration fee table:

Paris	€70
Toronto	CAD \$175
UK	£ 50
Dublin	€ 75
Malta	€50
Dubai	USD \$75
Berlin	€70
Brisbane	AUD \$250
Riyadh	SAR 150

3. Changes to Course or Location

If you transfer from a:

- Less expensive course or location to a more expensive one: you must pay the difference in full before the transfer is confirmed.
- More expensive course or location to a less expensive one: the difference is non-refundable and cannot be applied to other products or services.



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4. Visas

- Visa regulations differ by country and visa type. It is your responsibility to understand and comply with the conditions of your visa.
- For support or questions, please visit our website [Frequently Asked Questions](#) or contact your EP advisor directly.

5. Attendance and Punctuality

- Students are expected to attend at least 85% of their scheduled classes. Attendance below this level may result in:
 - Loss of certification.
 - Academic withdrawal.
 - Cancellation of any related services (including visa documentation, where applicable)
- Late arrivals may be marked as absent and repeated lateness or disruptive behaviour may result in disciplinary action as per our disciplinary policy, which is available on our [website](#).

6. Entry Requirements

- Some locations may not accept beginner-level students. Please confirm language level requirements before booking to ensure eligibility.

7. Accommodation

- You will receive an Accommodation Confirmation Document at least 24 hours before your scheduled arrival. This will outline your accommodation details as well as guidelines and terms for your accommodation.
- If your chosen accommodation becomes unavailable, English Path reserves the right to provide a suitable alternative of equal or higher standard without refund.

8. Holidays

- Students are eligible for holidays during their course. Rules vary by destination and visa type: please review the Student Holiday Policy on our website ([Policies and Procedures | English Path](#)) or speak with your EP advisor.
- Please note:
 - No classes will be held on national or public holidays.
 - These missed classes are not rescheduled or refunded.
 - A list of public holidays is available on our [Student Holiday Policy](#).

9. Study Location

- During peak times, we may use additional teaching facilities within a 30-minute commute from the main school, either by walking or public transport. These locations meet the same academic and operational standards.
- You will be notified in advance of any location changes.



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Terms and Conditions – Young Learners

1. Payments

- **Group bookings (summer and year-round):** A non-refundable deposit of 20% is due at the time of booking. The full balance must be paid no later than 8 weeks before arrival.
- **Individual bookings (summer):** We require 20% deposit by 15 May 2026 or immediately if booking after this date. The balance of payment is due 6 weeks before arrival.
- Quotations are valid for a limited period. Your booking will only be confirmed once the required deposit has been received.
- If the deposit is not received within the quotation validity period, the original quotation may become void, and updated fees and/or programme details may apply.
- All payments must include any applicable bank or intermediary fees.

2. Cancellations and Refunds (including visa refusals)

Individuals

- Cancellations made more than 6 weeks before the course start date are eligible for a full refund, excluding the non-refundable registration fee (£90 or equivalent local currency).
- Cancellations made less than 6 weeks before the course start date are not eligible for a refund, including in cases of visa refusal.

Groups

- Cancellations made more than 6 weeks before the course start date are eligible for a full refund, less 20% deposit.
- Cancellations made less than 6 weeks before the course start date are not eligible for a refund, including in cases of visa refusal.

General Notes (Individuals and Groups)

- No refunds are available after arrival, including for tuition, accommodation, or other services.
- Please see the General Terms section of this document for details of the refund request process.

3. Arrival and Departure

- Young Learner programmes include standard weekend arrivals and departures, unless otherwise stated.
- Packages include seven nights of accommodation unless year-round and requested otherwise. Requests for extra nights must be approved in advance and will incur additional charges.
- Travel details (including times, flight numbers, and airline) must be submitted to the Admissions Team at least 14 days before arrival. Missing this deadline may result in emergency transfer arrangements and additional fees.
- Individual students must book arrival and departure transfers through English Path, unless travelling with a parent or legal guardian.

4. Safeguarding

The safety and wellbeing of all students is a top priority. A student's place may be withdrawn if:

- We are unable to provide appropriate care.
- The student poses a risk to themselves or others.
- The student is unable to participate due to physical or mental health concerns.
- For full details, please refer to our country-specific safeguarding policies available [here](#).



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- Students are expected to comply with all centre rules, curfew times, and applicable local laws. Failure to do so may result in disciplinary action in accordance with our safeguarding and disciplinary policies; both are available on our [website](#).

5. Expulsion

- Students are expected to abide by the Young Learners Code of Conduct (available [here](#)) at all times.
- If a student continues to breach rules or displays inappropriate behaviour after receiving a formal written warning, they may be removed from the programme without a refund.
- Direct expulsion may occur in cases of gross misconduct such as bullying, drug/alcohol use, violence or other inappropriate conduct both on or offline.
- Please read our [Disciplinary Policy](#) for further details of our disciplinary procedures.

6. Group Bookings

- You may add students to an existing group booking up to 14 days before departure, subject to availability.
- Groups will be permitted to make 2 changes to their bookings free of charge. Further changes thereafter will each incur a further £50 fee per change.
- Students are typically placed into age bands: 8–12 years and 13–17 years.
- If your group includes any 18-year-old students, please contact us before booking to confirm eligibility for the Young Learner programme.

7. Group Leaders

- Each group must be accompanied by at least one Group Leader aged 21 or older with a minimum B2 level of the local language of the destination country (English, French, German or Spanish).
- All accompanying adults must be suitable to work with minors. A notarised letter of good conduct, issued within the last 3 months by a recognised authority, is required for each leader and must be submitted before arrival. Access to the centre will not be permitted without this documentation.
- The Group Leader's role is to support the school leadership team and smooth day to day operations. Accordingly, it is important that Group Leaders always behave responsibly and professionally and that they refrain from entering personal relationships with staff.

8. Programme Modification and Service Changes

- English Path reserves the right to modify course details, schedules, locations, accommodation, facilities, or programme dates, if necessary, due to circumstances beyond our control or if minimum enrolment numbers are not met.
- Sample programmes provided in marketing materials are for illustrative purposes only and may be subject to change without prior notice.

9. Leisure Programme

- Activities included in your programme may be subject to change due to operational, safety, or weather-related reasons. We'll provide updates in advance wherever possible.
- For bookings made less than 12 weeks before the start date, we cannot guarantee availability of specific leisure activities.

10. Key and Damage Deposit

- A refundable damage deposit may be required upon arrival at the accommodation. The deposit will be returned at the end of the student's stay, provided there is no damage to property, no loss of keys or travel cards, and no outstanding charges.
- Where damage occurs in shared or common areas, the cost may be charged collectively to all responsible students or groups unless an individual or group accepts responsibility. In such cases, immediate payment



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will be required. Serious damage or repeated offences may result in disciplinary action, including possible expulsion from the programme.

11. Holidays

- Classes are not held on national or public holidays, and missed lessons will not be rescheduled or refunded.
- Holiday calendars are available on the Student Holiday Policy on our website ([Policies and Procedures | English Path](#)) or speak with your EP advisor.
- Please note:
 - No classes will be held on national or public holidays.
 - These missed classes are not rescheduled or refunded.
- A list of public holidays is available on our [Student Holiday Policy](#).

12. Emergency Contact

- For urgent matters outside of office hours (Monday–Friday, 08:30–17:00), please contact our dedicated emergency line:
- Global Emergency Phone (Young Learners): +44 7506 644 638.
- Additional contact information can be found at: <https://www.englishpath.com/contact/>.

13. Accident, Medical, and Travel Insurance

- Basic travel insurance is included only for students enrolled in Full Experience Programmes.
- All other students are required to obtain their own valid accident, medical, and travel insurance prior to arrival and ensure it remains active for the duration of their stay.
- It is a condition of enrolment with English Path that all students hold appropriate insurance coverage throughout their programme.
- English Path does not accept liability for insurable risks such as flight delays, cancellations, or other associated costs.
- All medical expenses, including those related to treatment, prescriptions, or medical transportation, are the responsibility of the student.



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Terms and Conditions – Part-Time, Evening and Weekend Courses

1. Payment

- Full payment for all courses must be made at least two (2) weeks prior to the course start date. Your place is confirmed only once payment has been received.
- Students with outstanding fees will not be permitted to enter the classroom and no official course documentation will be issued until full payment is received.
- All fees must be paid in the currency relevant to the course location.
- Any bank transfer charges, including intermediary fees, are the responsibility of the student.
- Cash payments are not accepted,

2. BNPL Payments (Riyadh)

- Where payment is made using a Buy Now, Pay Later (BNPL) service (such as Tabby), the student remains responsible for the full course fee in accordance with these Terms and Conditions, regardless of any instalment arrangement agreed with the BNPL provider.
- Course places will only be confirmed once the BNPL payment has been received by English Path.
- All refunds (if applicable) will be processed in line with our Refund terms, and will be managed via the BNPL provider, who may have separate terms and timelines.
- English Path accepts no responsibility for any additional charges, interest, or penalties applied by the BNPL provider.

3. Cancellations and Refunds

- We understand that your plans may change. Our cancellation policy for part-time courses is as follows:
 - Cancellations made more than 4 weeks before the course start date: full refund.
 - Cancellations made 1–4 weeks before the course start date: 50% refund.
 - Cancellations made less than 1 week before the course begins: no refund.
- If EP is unable to deliver the course as sold, a full refund will be provided.
- Please see the General Terms section of this document for details of the refund request process.

4. Changes to Course or Deferrals

- Courses are non-refundable and non-transferable after the course start date.
- If you are unable to attend your scheduled course, you may request to defer your booking to a future course date, subject to availability. This request must be made at least 7 days before the original course start date.
- Only one deferral per booking is allowed. New start dates must be within 6 months of the original start date.
- Additional fees apply if the new course is of higher value. Postponed courses cannot be cancelled for a refund later.
- Requests to change levels must be made during the first lesson and confirmed in writing to info@englishpath.com within the first calendar week. Requests made after this period may not be considered.

5. Course Schedule and Format

- Courses are delivered in person during evenings or weekends, depending on location.
- It is your responsibility to review and understand your course schedule prior to booking.
- Class schedules may be subject to change. English Path reserves the right to adjust class times, class locations or to cancel a course. If this occurs, we will offer an alternative arrangement or a refund.
- EP reserves the right to modify course materials, schedules, or instructors to maintain quality and relevance. EP will notify students of any significant changes in advance.



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6. Age Requirements

- The minimum age for foreign language classes is 18 years.
- EP may admit students under 18 following appropriate risk assessments and safeguarding procedures.
- Closed group courses for students of any age are available upon request.

7. Holidays

- Classes do not take place on national or public holidays. Missed lessons due to holiday closures are not rescheduled or refunded.
- Holiday dates for each location are available on our website or from your EP advisor.
- If a public holiday results in the cancellation of more than two scheduled teaching days within the same week (e.g. during Eid in Riyadh), all classes for that week will be postponed and rescheduled to the following week.

8. Learning Materials

- Students are asked to bring any personal study supplies they may need, such as notebooks or writing tools. Coursebooks are available for purchase. If unavailable, temporary copies will be provided. Coursebooks cannot be returned if marked in pen or pencil.



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Terms and Conditions – Pathways (Malta & Dubai)

1. General Payment and Refund Process

- Late bookings are accepted, but availability of accommodation and courses cannot be guaranteed beyond the stated deadlines.
- All payments must cover any associated bank or intermediary charges.
- We regret that cash payments are not accepted.
- Please see the General Terms section of this document for details of the refund request process.

2. Payment Requirements by Programme Type

English Language Component:

- Full payment for the English language component must be received 4 weeks prior to the student's arrival.

Dubai - Higher Education Programmes: A structured payment plan is available for higher education courses:

- 50% of the total fee is due before the course start date.
- 25% is due prior to the start of the second semester.
- The final 25% is payable before the start of the third semester.

Malta – Higher Education Levels 4, 6, and 7:

- For visa compliance purposes, a 50% upfront payment is required. The remaining 50% may be paid in 10 monthly instalments.

3. Tuition Fee Refund Policy (Non-Visa Students)

Before Enrolment Date

- You may cancel your pathway package by submitting written notice no later than 30 days prior to the English Language component start date. For clarity, the course start date is defined as the first scheduled day of class.
- A non-refundable administration fee will apply:
 - Malta: €200.
 - Dubai: AED 500.

On or After Enrolment Date

- The enrolment date is defined as the date on which the student completes the registration process with English Path. This includes acceptance of the offer and payment of the applicable fees.
- No refunds will be issued after the enrolment date. However, the Pathways Programme can be frozen and started again within 12 months of the freeze date.
- Once the Pathway Programme has commenced, no refunds will be issued for either the Pathway or the GBS component of the course, however either programme can be frozen for a period of up to one year from the original freeze date.
- Students who wish to freeze their course start dates must cancel their current visa and ensure that they obtain a relevant visa for the new start date. Please request the visa cancellation form from your English Path/GBS representative.
- **Note:** students enrolled in EP + Level 2 programme are permitted to retain their visa for the full one-year duration, even if their course finishes before the year is complete.
- If a student does not successfully complete the Pathway Programme, refund eligibility for the higher education component will depend on local laws and the specific policies of the partner university. For full details, please refer to the links provided in section 6 outlining the Terms and Conditions of each EP Pathway partner.
- In cases where a student does not pass the Pathway Programme, English Path may offer the opportunity to re-sit the course at an additional cost which may be deducted from any fees already paid.



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- All course materials must be returned prior to departure. Failure to do so may result in a replacement fee being charged.

4. Visa-Related Refunds

Visa Refusal (Before Travel)

- Students are eligible for a refund, minus processing and admin fees:
 - Malta: €200.
 - Dubai: AED 2,700 (AED 2,200 processing + AED 500 admin).

Visa Issued or After Arrival

- Once a visa has been granted or the student has entered the country:
 - No refunds will be granted under normal circumstances.
 - **Malta only:** If a residence permit is refused while in-country, a pro-rata refund may be considered minus the admin fee.

Fraudulent Documentation

- No refunds will be granted under any circumstance where fraudulent visa or admission documents have been submitted.

5. Compensation Policy (Malta and Dubai)

If English Path is unable to deliver your course due to unforeseen events (such as a building closure or staff unavailability), students may be eligible for compensation.

Eligible claims include:

- Verified additional travel or accommodation expenses.
- Documented loss of study time or course access delays.

All claims must be:

- Submitted in writing with supporting evidence.
- Reviewed by a designated institutional panel.

6. Progression to Higher Education

- Progression to further academic programmes is contingent on meeting the academic and language requirements outlined in your offer letter. Failure to meet these requirements does not entitle the student to a refund or course transfer, unless otherwise stated in the respective institution's Terms and Conditions.
- Students are required to successfully complete the Pathway component of their programme in order to progress to the Higher Education Institution (HEI) course.
- Students enrolled in joint, or progression programmes may also be subject to the terms and policies of the partner institution. Please review these in conjunction with English Path's Terms and Conditions.
- Terms and conditions for GBS Malta can be found on [Policies and Legislation | GBS Malta](#) under Section B.
- Admission Policy and Refund Policy for GBS Dubai can be found on [Our policies | GBS Dubai](#) Sections 15 and 16.

7. Attendance and Punctuality

- Students must maintain at least 85% attendance in scheduled classes.
- Falling below this threshold may result in:
 - Loss of certification.
 - Academic withdrawal.
 - Cancellation of any related services (including visa documentation where applicable).
- Late arrivals may be marked as absent.



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Terms and Conditions – English Path Online

1. Payment

- Full payment for online courses is required in advance. You can pay by card via our Stripe Payment Gateway or by invoice issued by the English Path Admissions Team.
- Your place is confirmed once full payment is received and a receipt or invoice has been issued. Until that point, we reserve the right to cancel or decline your booking.

2. Cancellations and Refunds

- You may cancel your online course and request a refund if the cancellation is made at least 14 days before the course start date.
- If you transfer from a face-to-face course to an online course and then cancel before the online course begins, no refund will be issued.
- Once your course has started, no refunds are available for unattended, cancelled, or shortened sessions.
- Please see the General Terms section of this document for details of the refund request process.

3. Class Rescheduling

- If your assigned teacher is absent due to a technical issue and does not arrive within 10 minutes of the scheduled start time, the class will be rescheduled and added to the end of your course at no additional cost.

4. Technology Requirements

To participate fully in our online courses, you will need:

- A desktop or laptop computer is required; tablets/smartphones are not recommended.
- A stable internet connection (minimum 8 Mbps download/4 Mbps upload).
- The most recent version of Google Chrome or Microsoft Edge.
- A working microphone and webcam.
- Headphones are strongly recommended to reduce background noise.

Please ensure your technology is tested and ready prior to your first lesson. Students are responsible for securing a stable internet connection. English Path is not responsible for missed sessions due to student-side technical issues.

5. Scheduling and Time Zones

All online class times are listed in UK time (GMT or BST depending on the season) and are visible in the EP Student Dashboard. It is your responsibility to verify your schedule and attend at the correct time based on your location.

6. Safety and Code of Conduct

All students are expected to follow the English Path Code of Conduct, including respectful communication in virtual classrooms, forums and messages.

7. Holidays

Online classes do not run on UK national or public holidays. These missed classes are not rescheduled or refunded. You can find the full list of holiday dates on our website or by contacting your EP advisor.