



**English Path**

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“To create the world's most accessible and innovative language school that changes lives through education.”

# English Path Global Terms and Conditions

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# General Terms (Applicable to All Programmes)

## 1. Safety and Code of Conduct

You can find our Code of Conduct, Disciplinary Policy, and a range of country-specific guides on our [website](#). Students who engage in serious misconduct, repeated rule violations, academic dishonesty, or behaviour that compromises the wellbeing or safety of others may be subject to disciplinary action in line with our policy, including withdrawal from the programme and/or accommodation without refund.

## 2. Academic Information

Students will be placed in class based on an initial placement test and/or interview. The school reserves the right to move students to a more appropriate level or different lesson schedule if needed.

Beginner-level students are not accepted at all locations. Please check availability before booking.

Students are encouraged to disclose any learning needs (e.g., dyslexia, ADHD) before or during enrolment. While the school will make reasonable efforts to accommodate SEN, not all services may be available.

Student progress is monitored regularly through assessments and teacher feedback; teachers may recommend level changes or additional support when necessary.

Courses may be delivered by more than one teacher. This is part of our approach to offering a dynamic and engaging learning experience.

Certificates of completion will only be issued to students who meet the attendance and academic requirements. These certificates are not formal qualifications but confirm course participation and level of study.

## 3. Course Fees

Current fees are listed on our website: <https://www.englishpath.com/pricelist/>. Course fees are typically fixed for a calendar year; however, English Path (EP) reserves the right to review and update fees during the year if necessary.

Promotional offers are subject to separate terms and conditions. Offers:

- Cannot be applied retrospectively
- Cannot be combined
- May be withdrawn at EP's discretion without prior notice.

EP reserves the right to suspend or withdraw students from courses due to unpaid fees, poor attendance, or not following EP's Code of Conduct Policy.

## 4. Refund Process

All refund or compensation requests must be submitted in writing to [finance@englishpath.com](mailto:finance@englishpath.com) using the official [Refund Request Form](#) and including all relevant documentation although we recommend these go through school teams/ agents first. Refunds are only via bank transfer or original payment source (e.g., same bank account or card used). Please allow 30 to 60 days from the date of approval for processing refunds.

For visa refusal refunds relating to Irish ILEP programmes, refunds will be processed within 20 working days of the refusal decision and receipt of the required documentation.

## 5. Intellectual Property

All learning materials, including lessons, worksheets, and digital content, are protected by copyright. These are provided for your personal use only. Reproducing, adapting, distributing, or using English Path materials for commercial or public purposes is not permitted without prior written consent.



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## 6. Privacy and Data Protection

Your privacy is important to us. By enrolling with English Path, you agree to the collection and use of your personal information as outlined in our [privacy policy](#). We handle your data responsibly and in accordance with our privacy policy as well as relevant privacy laws.

## 7. Complaints

We're committed to providing a positive and enriching experience for every student. If you are ever dissatisfied with any part of your course or accommodation, please follow our Complaints Policy, available at: <https://www.englishpath.com/policies-and-procedures>.

## 8. Disclaimer

English Path is dedicated to delivering high-quality education. However, individual outcomes may vary based on personal effort, participation, and external factors. We cannot guarantee specific academic or professional results, and we are not liable for any losses or damages related to course participation.

The school reserves the right to change class schedules, teachers, teaching locations or course content if necessary, or to combine classes of similar levels, especially during low-enrolment periods.

EP is not liable for refunds or compensation due to events beyond its control that result in school closure (e.g., natural disasters, pandemics, strikes, etc). We reserve the right to refuse entry to courses due to health and safety concerns.

Students enrolled in joint, or progression programmes may also be subject to the terms and policies of the partner institution. Please review these in conjunction with English Path's Terms and Conditions. Terms and conditions for GBS Malta can be found on [Policies and Legislation | GBS Malta](#) under Section B. For GBS Dubai, the admission Policy and Refund Policy can be found on [Our policies | GBS Dubai](#) Sections 15 and 16.

## 9. Changes to Terms and Conditions

We may occasionally update our Terms and Conditions to reflect changes in operations, legal requirements, or service offerings. All updates will be published on our website and will take effect immediately. We recommend reviewing the terms regularly to stay informed.

## 10. Publicity

We occasionally use photos or videos for promotional purposes. If you prefer not to appear in this material, please inform us in writing before your course begins.

## 11. Safeguarding

Safeguarding is a key priority at English Path. We are committed to ensuring that all students – especially minors – can learn in a safe and supportive environment, free from harm or abuse. Parents and guardians are strongly encouraged to review our full Safeguarding Policy for their study destination: <https://www.englishpath.com/policies-and-procedures>.

## 12. Additional Notes

We encourage students to fully consider their personal commitments, and travel plans before confirming a booking or applying for a visa.

For the comfort, safety, and focus of all learners, students are not permitted to bring pets or children to class. Only enrolled students may attend lessons.



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**Please note:** For programmes requiring an **Irish visa**, all advance fees are held in a designated client visa account in full compliance with the Arrangements Applying to English Language Programmes (March 2025). These funds remain securely protected until a final decision on the visa application has been made

### 13. Right of Withdrawal (EU-wide)

If you have booked your course online, by telephone, or by other distance communication means, you have a 14-day withdrawal period from the contract conclusion date. If you request your course to start within the 14-day withdrawal period, you consent to immediate performance and acknowledge that your right to withdraw is lost for services already provided and any refund will be pro-rated.

### 14. Governing Law and Jurisdiction

These Terms and Conditions are governed by the laws of the country where your chosen English Path school is registered. Any disputes or legal matters will fall under the exclusive jurisdiction of that country's courts.



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## Terms and Conditions – Adults

### 1. Payment

- To confirm your place, please ensure full payment is made as follows:
  - Course fees: at least 4 weeks before arrival.
  - Accommodation fees: at least 6 weeks before arrival.
- Late bookings are accepted, but availability of accommodation and courses cannot be guaranteed beyond the stated deadlines.
- If you are applying directly to EP and require a visa; a non-refundable deposit of £250 / €250 / CAD 500 / AUD 500 is required for Visa Support Letters (and Custodianship Letters for under-18s travelling unaccompanied). If your visa is approved, this deposit will be deducted from your overall balance.
- All payments must cover any associated bank or intermediary charges. Cash payments are not accepted.

### 2. Cancellations and Refunds

We recognise that plans can change and aim to offer a fair and transparent cancellation process.

- **Course-only cancellations** received at least one week prior to the scheduled arrival date are eligible for a full refund, excluding the non-refundable registration fee (see Registration Fee table below).
- **Course and accommodation cancellations** must be submitted at least six weeks prior to arrival to qualify for a full refund, less the accommodation placement fee.

For cancellations received within six weeks of arrival, accommodation charges remain payable in full regardless of the reason for cancellation, including visa refusal.

- **Visa refusals:**
  - The student is entitled to a refund of course fees minus the non-refundable registration fee (see Registration Fee table below), the accommodation placement fee (if applicable) and any accommodation charges payable under the accommodation cancellation terms. Please note for direct students, their refund will also exclude the non-refundable visa deposit fee if it was charged to their enrolment.
  - Please send your request and a copy of your visa refusal letter from the embassy/consulate to [info@englishpath.com](mailto:info@englishpath.com).
  - Dubai only: If a visa application is refused for a course in Dubai, the cost of issuing the entry permit is non-refundable.
- For programmes requiring an **Irish visa**, all advance fees are held in a designated client visa account in full compliance with the Arrangements Applying to English Language Programmes (March 2025). These funds remain securely protected until a final decision on the visa application has been made.
- Once your course and accommodation booking has started, no refunds are available. However, in the event of illness, you may request a course postponement for up to one year. A valid medical certificate is required.
- If EP is unable to deliver the course as sold, a full refund will be provided.
- Please see the General Terms section of this document for details of the refund request process.

#### Registration fee table:

Paris	€70
Toronto	CAD \$175
UK	£50
Dublin	€75
Malta	€50
Dubai	USD \$75
Berlin	€70
Brisbane	AUD \$250



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Riyadh

SAR 150

### 3. Changes to Course or Location

#### Transfers to Another English Path School or Changes to Course and Accommodation

- **Scope of Changes:** Students may request a transfer to a different English Path school, or changes to their current course or accommodation. All transfers or changes are subject to availability and approval by English Path.
- **Upgrading:** If the new course or accommodation at the current or new EP school is more expensive, the student must pay the full difference before the transfer or change can be confirmed.
- **Downgrading:** If the new course or accommodation is less expensive, the difference in fees is non-refundable and cannot be applied as credit toward other products or services.
- **Additional Fees:** Students will be charged £150 (equivalent in local currency) for making such transfers during their course, this can be waived if Student had purchased £50 insurance during enrolment or unless they have a reasonable cause as deemed fit by Regional Manager.
- **Frozen weeks:** For course freezes, fees cannot be used for any service different from what was originally frozen, nor are the fees refundable.
- **Confirmation:** All transfers or changes are only confirmed once approved by English Path and any required payments have been made.

### 4. Visas

- Visa regulations differ by country and visa type. It is your responsibility to understand and comply with the conditions of your visa.
- For support or questions, please visit our website [Frequently Asked Questions](#) or contact your EP advisor directly.

### 5. Attendance and Punctuality

- Students are expected to attend at least 85% of their scheduled classes. Attendance below this level may result in:
  - Loss of certification.
  - Academic withdrawal.
  - Cancellation of any related services (including visa documentation, where applicable)
- Late arrivals may be marked as absent and repeated lateness or disruptive behaviour may result in disciplinary action as per our disciplinary policy, which is available on our [website](#).

### 6. Entry Requirements

- Some locations may not accept beginner-level students. Please confirm language level requirements before booking to ensure eligibility.

### 7. Accommodation

- You will receive an Accommodation Confirmation Document at least 24 hours before your scheduled arrival. This will outline your accommodation details as well as guidelines and terms for your accommodation.
- If your chosen accommodation becomes unavailable, English Path reserves the right to provide a suitable alternative of equal or higher standard without refund.

### 8. Holidays

- Students are eligible for holidays during their course. Rules vary by destination and visa type: please review the Student Holiday Policy on our website ([Policies and Procedures | English Path](#)) or speak with your EP advisor.
- Please note:
  - No classes will be held on national or public holidays.



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- These missed classes are not rescheduled or refunded.
- A list of public holidays is available on our [Student Holiday Policy](#).

## 9. Study Location

- During peak times, we may use additional teaching facilities within a 30-minute commute from the main school, either by walking or public transport. These locations meet the same academic and operational standards.
- You will be notified in advance of any location changes.

# Terms and Conditions – Young Learners

## 1. Payments

- **Group bookings (summer and year-round):** A non-refundable deposit of 20% is due at the time of booking. The full balance must be paid no later than 8 weeks before arrival.
- **Individual bookings (summer):** We require 20% deposit 8 weeks before the start of your programme and the balance of payment is due 6 weeks before arrival.
- Quotations are valid for a limited period. Your booking will only be confirmed once the required deposit has been received.
- If the deposit is not received within the quotation validity period, the original quotation may become void, and updated fees and/or programme details may apply.
- All payments must include any applicable bank or intermediary fees.

## 2. Cancellations and Refunds (including visa refusals)

### Individuals

- Cancellations made more than 6 weeks before the course start date are eligible for a full refund, excluding the non-refundable registration fee (£90 or equivalent local currency).
- Cancellations made less than 6 weeks before the course start date are not eligible for a refund.
- However, if your student or travel visa is formally refused for reasons beyond your control, you may submit a claim to the insurance provider under the terms of your travel insurance policy.

### Groups

- Cancellations made more than 6 weeks before the course start date are eligible for a full refund, less 20% deposit.
- Cancellations made less than 6 weeks before the course start date are not eligible for a refund.
- However, if your student or travel visa is formally refused for reasons beyond your control, you may submit a claim to the insurance provider under the terms of your travel insurance policy.

### General Notes (Individuals and Groups)

- No refunds are available after arrival, including for tuition, accommodation, or other services.
- Please see the General Terms section of this document for details of the refund request process.

## 3. Arrival and Departure

- Young Learner programmes include standard weekend arrivals and departures, unless otherwise stated.
- Packages include seven nights of accommodation unless year-round and requested otherwise. Requests for extra nights must be approved in advance and will incur additional charges.
- Travel details (including times, flight numbers, and airline) must be submitted to the Admissions Team at least 14 days before arrival. Missing this deadline may result in emergency transfer arrangements and additional fees.
- Individual students must book arrival and departure transfers through English Path, unless travelling with a parent or legal guardian.



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#### 4. Safeguarding

The safety and wellbeing of all students is a top priority. A student's place may be withdrawn if:

- We are unable to provide appropriate care.
- The student poses a risk to themselves or others.
- The student is unable to participate due to physical or mental health concerns.
- For full details, please refer to our country-specific safeguarding policies available [here](#).
- Students are expected to comply with all centre rules, curfew times, and applicable local laws. Failure to do so may result in disciplinary action in accordance with our safeguarding and disciplinary policies; both are available on our [website](#).

#### 5. Expulsion

- Students are expected to abide by the Young Learners Code of Conduct (available [here](#)) at all times.
- If a student continues to breach rules or displays inappropriate behaviour after receiving a formal written warning, they may be removed from the programme without a refund.
- Direct expulsion may occur in cases of gross misconduct such as bullying, drug/alcohol use, violence or other inappropriate conduct both on or offline.
- Please read our [Disciplinary Policy](#) for further details of our disciplinary procedures.

#### 6. Group Bookings

- You may add students to an existing group booking up to 14 days before departure, subject to availability.
- Groups will be permitted to make 2 changes to their bookings free of charge. Further changes thereafter will each incur a further £50 fee per change.
- Students are typically placed into age bands: 8–12 years and 13–17 years.
- If your group includes any 18-year-old students, please contact us before booking to confirm eligibility for the Young Learner programme.

#### 7. Group Leaders

- Each group must be accompanied by at least one Group Leader aged 21 or older with a minimum B2 level of the local language of the destination country (English, French, German or Spanish).
- All accompanying adults must be suitable to work with minors. A notarised letter of good conduct, issued within the last 3 months by a recognised authority, is required for each leader and must be submitted before arrival. Access to the centre will not be permitted without this documentation.
- The Group Leader's role is to support the school leadership team and smooth day to day operations. Accordingly, it is important that Group Leaders always behave responsibly and professionally and that they refrain from entering personal relationships with staff.

#### 8. Programme Modification and Service Changes

- English Path reserves the right to modify course details, schedules, locations, accommodation, facilities, or programme dates, if necessary, due to circumstances beyond our control or if minimum enrolment numbers are not met.
- Sample programmes provided in marketing materials are for illustrative purposes only and may be subject to change without prior notice.

#### 9. Leisure Programme

- Activities included in your programme may be subject to change due to operational, safety, or weather-related reasons. We'll provide updates in advance wherever possible.



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- For bookings made less than 12 weeks before the start date, we cannot guarantee availability of specific leisure activities.

### 10. Key and Damage Deposit

- A refundable damage deposit may be required upon arrival at the accommodation. The deposit will be returned at the end of the student's stay, provided there is no damage to property, no loss of keys or travel cards, and no outstanding charges.
- Where damage occurs in shared or common areas, the cost may be charged collectively to all responsible students or groups unless an individual or group accepts responsibility. In such cases, immediate payment will be required. Serious damage or repeated offences may result in disciplinary action, including possible expulsion from the programme.

### 11. Holidays

- Classes are not held on national or public holidays, and missed lessons will not be rescheduled or refunded.
- Holiday calendars are available on the Student Holiday Policy on our website ([Policies and Procedures | English Path](#)) or speak with your EP advisor.
- Please note:
  - No classes will be held on national or public holidays.
  - These missed classes are not rescheduled or refunded.
- A list of public holidays is available on our Student Holiday Policy.

### 12. Emergency Contact

- For urgent matters outside of office hours (Monday–Friday, 08:30–17:00), please contact our dedicated emergency line:
- Global Emergency Phone (Young Learners): +44 7506 644 638.
- Additional contact information can be found at: <https://www.englishpath.com/contact/>.

### 13. Accident, Medical, and Travel Insurance

- Basic travel insurance is included only for students enrolled in Full Experience Programmes.
- All other students are required to obtain their own valid accident, medical, and travel insurance prior to arrival and ensure it remains active for the duration of their stay.
- It is a condition of enrolment with English Path that all students hold appropriate insurance coverage throughout their programme.
- English Path does not accept liability for insurable risks such as flight delays, cancellations, or other associated costs.
- All medical expenses, including those related to treatment, prescriptions, or medical transportation, are the responsibility of the student.



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## Terms and Conditions – Part-Time, Evening and Weekend Courses

### 1. Payment

- Full payment for all courses must be made at least two (2) weeks prior to the course start date. Your place is confirmed only once payment has been received.
- Students with outstanding fees will not be permitted to enter the classroom and no official course documentation will be issued until full payment is received.
- All fees must be paid in the currency relevant to the course location.
- Any bank transfer charges, including intermediary fees, are the responsibility of the student.
- Cash payments are not accepted,

### 2. BNPL Payments (Riyadh)

- Where payment is made using a Buy Now, Pay Later (BNPL) service (such as Tabby), the student remains responsible for the full course fee in accordance with these Terms and Conditions, regardless of any instalment arrangement agreed with the BNPL provider.
- Course places will only be confirmed once the BNPL payment has been received by English Path.
- All refunds (if applicable) will be processed in line with our Refund terms, and will be managed via the BNPL provider, who may have separate terms and timelines.
- English Path accepts no responsibility for any additional charges, interest, or penalties applied by the BNPL provider.

### 3. Cancellations and Refunds

- We understand that your plans may change. Our cancellation policy for part-time courses is as follows:
  - Cancellations made more than 4 weeks before the course start date: full refund.
  - Cancellations made 1–4 weeks before the course start date: 50% refund.
  - Cancellations made less than 1 week before the course begins: no refund.
- If EP is unable to deliver the course as sold, a full refund will be provided.
- Please see the General Terms section of this document for details of the refund request process.

### 4. Changes to Course or Deferrals

- Courses are non-refundable and non-transferable after the course start date.
- If you are unable to attend your scheduled course, you may request to defer your booking to a future course date, subject to availability. This request must be made at least 7 days before the original course start date.
- Only one deferral per booking is allowed. New start dates must be within 6 months of the original start date.
- Additional fees apply if the new course is of higher value. Postponed courses cannot be cancelled for a refund later.
- Requests to change levels must be made during the first lesson and confirmed in writing to info@englishpath.com within the first calendar week. Requests made after this period may not be considered.

### 5. Course Schedule and Format

- Courses are delivered in person during evenings or weekends, depending on location.
- It is your responsibility to review and understand your course schedule prior to booking.
- Class schedules may be subject to change. English Path reserves the right to adjust class times, class locations or to cancel a course. If this occurs, we will offer an alternative arrangement or a refund.
- EP reserves the right to modify course materials, schedules, or instructors to maintain quality and relevance. EP will notify students of any significant changes in advance.



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#### 6. Age Requirements

- The minimum age for foreign language classes is 18 years.
- EP may admit students under 18 following appropriate risk assessments and safeguarding procedures.
- Closed group courses for students of any age are available upon request.

#### 7. Holidays

- Classes do not take place on national or public holidays. Missed lessons due to holiday closures are not rescheduled or refunded.
- Holiday dates for each location are available on our website or from your EP advisor.
- If a public holiday results in the cancellation of more than two scheduled teaching days within the same week (e.g. during Eid in Riyadh), all classes for that week will be postponed and rescheduled to the following week.

#### 8. Learning Materials

- Students are asked to bring any personal study supplies they may need, such as notebooks or writing tools. Coursebooks are available for purchase. If unavailable, temporary copies will be provided. Coursebooks cannot be returned if marked in pen or pencil.