



#### English Path

› 36 Victoria Street  
Toronto ON M5C 1H3  
Canada

› +1 437 995 4831  
› info@englishpath.com  
› www.englishpath.com



*To create the world's most accessible  
and innovative language school that  
changes lives through education.*



## English Path Toronto Terms and Conditions (Part-Time, Evening and Weekend Courses)

### 1. Payment

- Full payment is required at the time of booking. Your place is confirmed only once payment has been received.
- Students with outstanding fees will not be permitted to enter the classroom and no official course documentation will be issued until full payment is received.
- All fees must be paid in the currency relevant to the course location.
- Any bank transfer charges, including intermediary fees, are the responsibility of the student.
- Cash payments are unfortunately not accepted.
- Course fees are typically fixed for a calendar year. EP reserves the right to revise fees mid-year. Current fees are listed on our website: <https://www.englishpath.com/toronto/>
- Fee changes do not apply retroactively to existing bookings.
- Promotional offers are subject to separate terms and conditions. Offers:
  - Cannot be applied retrospectively.
  - Cannot be combined.
  - May be withdrawn at EP's discretion without prior notice.

### 2. Cancellations, Postponements and Refunds

- We understand that your plans may change. Our cancellation policy for part-time courses is as follows:
  - Full refunds are available for cancellations made at least 7 days before the course start date.
  - No refunds will be issued for cancellations made within 7 days of the start date or after the course has commenced.
  - Cancellations made less than 48 hours before the course begins: no refund
  - If EP is unable to deliver the course as sold, a full refund will be provided.
  - Refunds may take up to 60 days and will be issued only to the original payment method.
- If English Path is unable to deliver the course as sold, a full refund will be provided.
- Please see the General Terms below for details of the refund request process.
- Our postponement policy for part-time courses is as follows:
  - Requests must be made at least 7 days before the course start date.
  - Requests made within 7 days or after the course has started will not be accepted.
  - Only one postponement per booking is allowed.
  - Postponed courses cannot be cancelled for a refund later.
  - If postponed to the next calendar year, EP may charge the difference in course fees.
  - New start dates must be within 6 months of the original start date.
  - Additional fees apply if the new course is of higher value.

### 3. Changes to Course or Deferrals

- If you are unable to attend your scheduled course, you may request to defer your booking to a future course date, subject to availability. This request must be made at least 7 days before the original course start date.
- Only one deferral per booking is allowed.
- New start dates must be within 6 months of the original start date.



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- Additional fees apply if the new course is of higher value.
- Postponed courses cannot be cancelled for a refund at a later date.
- Requests to change levels must be made during the first lesson and confirmed in writing to info@englishpath.com within the first calendar week.
- Requests made after the first calendar week may not be considered.

#### 4. Course Schedule and Format

- Courses are delivered in person during evenings or weekends, depending on location.
- It is your responsibility to review and understand your course schedule prior to booking.
- Courses are held at our school (36 Victoria Street, Toronto, Ontario M5C 1H3). Please refer to individual course pages for specific details.
- Class times and content are as advertised on our website: <https://www.englishpath.com/toronto/>
- EP reserves the right to modify course materials, schedules, or instructors to maintain quality and relevance.
- Significant changes will be communicated in advance where possible.

#### 5. Holidays

- Classes do not take place on national or public holidays. Missed lessons due to holiday closures are not rescheduled or refunded.
- Holiday dates for each location are available on our website or from your EP advisor.
- EP will attempt to reschedule missed classes, but this is not guaranteed.
- Course fees are not adjusted for missed classes due to holidays.

#### 6. Learning Materials

- Students are asked to bring any personal study supplies they may need, such as notebooks or writing tools. Coursebooks are available for purchase and cannot be returned if marked in pen or pencil. If coursebooks are unavailable, digital / temporary copies will be provided.

#### 7. Age Requirements

- The minimum age for public foreign language classes is 18 years.
- EP may admit students under 18 following appropriate risk assessments and safeguarding procedures.
- Closed group courses for students of any age are available upon request.

#### 8. Academic Information

- You may be taught by multiple instructors during your course.
- EP may change lesson times or use alternative premises at its discretion.
- Coursebooks are available for purchase at the front desk. If unavailable, photocopies will be provided until delivery.
- Coursebooks cannot be returned if marked in pen or pencil.

#### 9. Academic Information

- You may be taught by multiple instructors during your course.
- EP may change lesson times or use alternative premises at its discretion.
- Coursebooks are available for purchase at the front desk. If unavailable, photocopies will be provided until delivery.
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### 10. Attendance and Punctuality

- Students are expected to attend all classes regularly and punctually.
- No refunds will be issued for lateness or absences.
- EP will attempt to reschedule missed classes, but this is not guaranteed. Coursebooks cannot be returned if marked in pen or pencil.
- Students who miss no less than two of their courses may request a Certificate of Attendance by emailing info@englishpath.com
- For the English – Four Skills course, Students who miss no less than four of their courses may request a Certificate of Attendance by emailing info@englishpath.com
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## General Terms (Applicable to All Programmes)

### 1. Code of Conduct

All students are expected to follow our Code of Conduct and the rules of their chosen campus. Every destination has its own social norms and expectations. We encourage respectful behaviour in line with local customs – for example polite expressions like “please” and “thank you” are widely valued.

You can find the code of conduct and a variety of country-specific guides on our [website](#). Students who commit serious misconduct, breach school rules repeatedly, engage in academic dishonesty, or compromise the wellbeing of others may be withdrawn from the programme or accommodation without a refund. English Path may refuse entry or cancel a course due to health and safety concerns.

### 2. Academic Information

Students will be placed in class based on an initial placement test and/or interview. The school reserves the right to move students to a more appropriate level if needed.

Beginner-level students are not accepted at all locations. Please check availability before booking.

Students are encouraged to disclose any learning needs (e.g., dyslexia, ADHD) before or during enrolment. While the school will make reasonable efforts to accommodate SEN, not all services may be available.

Student progress is monitored regularly through assessments and teacher feedback; teachers may recommend level changes or additional support when necessary.

Courses may be delivered by more than one teacher. This is part of our approach to offering a dynamic and engaging learning experience.



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Certificates of completion will only be issued to students who meet the attendance and academic requirements. These certificates are not formal qualifications but confirm course participation and level of study.

### 3. Course Fees

Current fees are listed on our website: <https://www.englishpath.com/pricelist/>. Course fees are typically fixed for a calendar year, however EP reserves the right to revise fees mid-year.

Promotional offers are subject to separate terms and conditions. Offers:

- Cannot be applied retrospectively.
- Cannot be combined.
- May be withdrawn at EP's discretion without prior notice.

EP reserves the right to suspend or withdraw students from courses due to unpaid fees or poor attendance.

### 4. Refund Process

All refund or compensation requests must be submitted in writing to [finance@englishpath.com](mailto:finance@englishpath.com) using the official Refund Request Form and including all relevant documentation. Refunds are only via bank transfer or original payment source (e.g., same bank account or card used). Please allow 30 to 60 days from the date of approval for processing refunds.

### 5. Intellectual Property

All learning materials, including lessons, worksheets, and digital content, are protected by copyright. These are provided for your personal use only. Reproducing, adapting, distributing, or using English Path materials for commercial or public purposes is not permitted without prior written consent.

### 6. Privacy and Data Protection

Your privacy is important to us. By enrolling with English Path, you agree to the collection and use of your personal information as outlined in our [privacy policy](#). We handle your data responsibly and in accordance with our privacy policy as well as relevant privacy laws.

### 7. Complaints

We're committed to providing a positive and enriching experience for every student. If you are ever dissatisfied with any part of your course or accommodation, please follow our Complaints Policy, available at:

<https://www.englishpath.com/policies-and-procedures>

### 8. Disclaimer

English Path is dedicated to delivering high-quality education. However, individual outcomes may vary based on personal effort, participation, and external factors. We cannot guarantee specific academic or professional results, and we are not liable for any losses or damages related to course participation.

The school reserves the right to change class schedules, teachers, teaching locations or course content if necessary, or to combine classes of similar levels, especially during low-enrolment periods.

EP is not liable for refunds or compensation due to events beyond its control that result in school closure (e.g., natural disasters, pandemics, strikes, etc). We reserve the right to refuse entry to courses due to health and safety concerns.

### 9. Changes to Terms and Conditions

We may occasionally update our Terms and Conditions to reflect changes in operations, legal requirements, or service offerings. All updates will be published on our website and will take effect immediately. We recommend reviewing the terms regularly to stay informed.

## **10. Publicity**

We love celebrating our students' journeys! By enrolling, you agree that English Path may use photos or videos taken during your time with us for promotional materials, unless you let us know otherwise. If you prefer not to appear in any publicity content, please notify us in writing before your course starts.

## **11. Safeguarding**

Safeguarding is a key priority at English Path. We are committed to ensuring that all students — especially minors — can learn in a safe and supportive environment, free from harm or abuse. Parents and guardians are strongly encouraged to review our full Safeguarding Policy for their study destination: <https://www.englishpath.com/policies-and-procedures>

## **12. Additional Notes**

We encourage students to fully consider their personal commitments, and travel plans before confirming a booking or applying for a visa.

## **13. Governing Law and Jurisdiction**

These Terms and Conditions are governed by the laws of the country where your chosen English Path school is registered. Any disputes or legal matters will fall under the exclusive jurisdiction of that country's courts.