



**English
Path**

info@englishpath.com
www.englishpath.com
891 Greenford Road, London, UB6 0HE
+44 20 4551 3676

English Path Terms and Conditions

Document title: English Path Terms and Conditions	No. of pages: 15
Version Number: 1.9	Date first published: 20 October 2021
Approved by: Head of School	Last review date: 07.08.2022
Date approved: 07.08.2022	Due for next review: January 2023

©2021 English Path

CONTENTS

1. GENERAL CLASS INFORMATION.....	4
2. PAYMENTS	4
3. CHANGES TO ENROLMENT	6
4. REFUNDS AND CANCELLATION FEES.....	6
5. ACCOMMODATION – ALL COURSES.....	8
6. LEVEL OF ENGLISH	8
7. TECHNOLOGY REQUIREMENTS – ONLINE COURSES	8
8. VISAS – ALL COURSES.....	8
9. ATTENDANCE AND ABSENCES	9
10. CERTIFICATE – ALL COURSES.....	9
11. PUBLIC HOLIDAYS	9
12. ARRIVAL TRANSFERS – ALL COURSES.....	9
13. EXCLUSION.....	10
14. HEALTH DECLARATION	10
15. DAMAGE TO PROPERTY	11
16. INSURANCE – ALL COURSES.....	11
17. PHOTOGRAPHY & FILMING.....	11
18. LIABILITY	11
19. COMPLAINTS.....	11
20. FORCE MAJEURE – ALL COURSES & ONLINE COURSES	11
21. BRIBERY.....	12
22. EMAIL CONTACT	12
23. APPLICABILITY	12

24. REISSUING LOST/MISPLACED STUDENT CERTIFICATES.....	12
25. VALID PRICES – ALL COURSES & ONLINE COURSES	12
26. TERMS & CONDITIONS.....	12

DEFINITIONS

‘Student’ ‘you’ or ‘your’: refers to you the student.

‘English Path’: refers to LANGUAGE PATH EDUCATION LIMITED registered in England No. 13312625 whose registered office is at: 891 Greenford Road, Greenford, London, United Kingdom, UB6 0HE

‘All courses’: refers to all courses delivered by English Path except online courses and junior courses

‘Online courses’: refers to only those courses that are delivered online.

Equality, Diversity & Inclusion.

The School is committed to working together to build a learning community founded on equality of opportunity – a learning community which celebrates the rich diversity of our student and staff populations and one in which discriminatory behaviour is challenged and not tolerated within our community. The School’s Equality and Diversity Policy provides details.

The School will do all that is reasonable to ensure that our culture, policies and procedures are made accessible to students who have disabilities and to comply with our legal and moral responsibilities under equality legislation in order to accommodate the needs of applicants and students who have disabilities for which, after reasonable adjustments, we can cater adequately.

All our students must adhere to our policies and procedures, a public copy can be found on our website (www.englishpath.com/policies-and-procedures/)

1. GENERAL CLASS INFORMATION

1.1 All Courses

Course schedules vary depending on the product. English Path reserves the right to:

- change the timetable structure.
- use classrooms in alternative premises.

One-to-One lessons are subject to availability and will be scheduled accordingly. One-to-one lessons must be taken within the same number of weeks as lessons purchased. i.e. a course of 10 one-to-one lessons must be claimed within 10 weeks of course start date. (There is no option of one-to-one for Young Learners.)

Lessons may be offered outside of regular class times and may occur outside of the school premises.

1.2 Online Courses

Classes are delivered using Zoom videoconferencing software. English Path reserves the right to change online tools at any time.

English Path’s code of conduct applies in the virtual classroom in the same way it does in the physical one. Students will receive a guide to online classroom etiquette.

2. PAYMENTS

All courses

- A booking confirmation will only be issued when full payment has been received.
- Bank details are provided on the invoice.
- Payments for courses must be received in full 4 weeks prior to the course start date.

- Bookings made within 4 weeks of arrival must be paid in full at the time of booking.
- Payments can be made using: Flywire (flywire.com), credit/debit card or bank transfer.
- Payment must include all bank transfer charges (including intermediary bank charges).
- Payment plans are available for courses and accommodation longer than 12 weeks. No Payment Plan for Young Learners course. For further details, please speak with your English Path representative.

2.1 Online Courses

- Online courses must be paid in full at least two business days before course starts.
- A booking confirmation will only be sent when full payment has been received.
- Bank details are provided on the invoice.
- Payments can be made using Flywire (flywire.com), credit/debit card or bank transfer.
- Payment must include all bank transfer charges (including intermediary bank charges).

2.2 Accommodation

- English Path uses trusted third-party companies to provide accommodation to you. Accommodation will only be confirmed when full payment for the accommodation is made.
- We recommend paying no less than eight weeks in advance to ensure you receive the accommodation of your choice. Payment must include all bank transfer charges (including intermediary bank charges).
- We do not guarantee accommodation of choice for students and partners who pay less than 6 weeks in advance

2.3 Groups

For groups, the standard payment schedule is as follows:

- Deposit, amounting to 20% of the total course fees (non-refundable), payable 3 months prior starting day. This will secure your booking.
- Balance of 80% of the course fees, payable at least one month before arrival.
- EP will take allocations without deposits, subject to availability. For summer 2023 bookings EP will take allocations without deposit up until the last working day of March 2023 for summer 2023 bookings.
- EP will only guarantee allocations if a deposit of at least 20% of the allocation is paid.
- Deposit funds for unused places cannot be used to pay for the fees for the students who are booked.
- Where a deposit has been paid for a set number of students and the allocation or the booking is reduced, the funds for the returned places will be held on account for the following year.
- Allocations must be requested through your sales manager. If there is no allocation, then there is no guarantee of booking.
- The Sales Manager will submit the request to the school and a confirmation will be sent to the Sales Manager and, if requested, to you. This enables all parties to have the same

information regarding any group allocation requested such that the correct service is provided for that group.

- Deposits are non refundable after the agreed release date

3. CHANGES TO ENROLMENT

- English Path reserves the right to charge an administration fee of £50.00 each time the course, online course, accommodation or centre is changed or postponed after English Path has confirmed the initial enrolment. This also includes requests for changes whilst The student is at school.
- A downgrade in course type after booking is considered a cancellation and the same refund policies will apply.

4. REFUNDS AND CANCELLATION FEES

- All refunds will be made to the original fee payer only.
- If English Path cancels a programme after your enrolment, English Path will refund all monies already paid.
- In the event that a refund is due, prorated refunds will be calculated on a weekly basis. When determining the number of weeks of your program, English Path will consider a partial week the same as if a whole week were completed, provided you were present at least one day during the scheduled week.
- All refunds will be made within 60 calendar days of cancellation.

4.1 Cancellation prior to arrival

4.1.1 All Courses

- If you cancel or postpone courses prior to the start date for any reason, you will get a full refund.
- Visa:
 - If you pay for a deposit for your visa and your visa is refused, we will not refund this deposit.
 - Should you have already purchased your course and require a visa extension but do not have enough funds to apply, unfortunately no refund for the course will be permitted.
- On a Young Learner course, course fee will be refunded but any cost of accommodation or activities won't be refunded.
- One-to-one lessons can be refunded if cancelled more than 48 hours before the scheduled lesson.

4.1.2 Online Courses

- If you cancel or postpone courses prior to start date for any reasons, you will get full refund.
- One-to-one lessons can be refunded if cancelled more than 48 hours before the scheduled lesson.

4.1.3 Accommodation

- For **Student Residence**, if you postpone or cancel your accommodation more than four weeks prior to your arrival date, you will be refunded in full. And if you cancel or postpone within

four weeks of arrival date, you will be charged in full.

- If you cancel or postpone **Homestay, House Share** or **Independent living** accommodation more than two weeks prior to your arrival date, you will be refunded in full. And if you cancel or postpone within two weeks of arrival date, you will be charged for two weeks of the accommodation
- All amendment notices must be given to the office staff during normal office hours of Monday to Friday, not after office hours or over the weekend.
- If a refund request does not meet the above conditions, we can only discuss on a case-by-case basis if related to visa denial or health grounds.

4.2 Cancellation after arrival and non-arrivals

4.2.1 All Courses (including Young Learners)

- After the start date of your course, any lesson hours not attended, reduced, cancelled or shortened are non-refundable.
- One-to-One lessons booked as a course package (15 lessons or more per week), will be treated like all other English Path programmes and refunded as per standard terms and conditions. Any class or one-to-one lessons cancelled by English Path will be entitled to a full refund.

4.2.2 Online Courses

- After the start date of your course, any lesson hours not attended, reduced, cancelled or shortened are non-refundable.
- All One-to-One lessons require 48 hours' notice for cancellation, postponement or changes for a refund. Sessions cancelled, postponed or changed with less than 48 hours' notice will be charged in full.

4.2.3 Accommodation

- If you wish to leave your accommodation early after arrival, no refund will be provided.
- Young learners are not able to leave the accommodation provided by English Path. If they would like a change of accommodation this will have to be provided by English Path.
- In case of a no show, full charges apply.
- All amendment notices must be given to the office staff during normal office hours of Monday to Friday, not after office hours or over the weekend.
- If a refund request does not meet the above conditions, we can only discuss on a case-by-case basis if related to visa denial or health grounds

5. **Accommodation – All Courses**

- If you arrive at a residence or homestay between 22.00–08.00 you may be asked to book alternative accommodation in a hotel on the first night due to late/early arrival at the accommodation.
- Some accommodation options may charge late arrival surcharges, this information is available at the time of booking or on receipt of flight arrival time.

- Where possible special dietary requirements will be accommodated (fees may apply).
- Accommodation availability and any applicable fees will be confirmed upon request.
- English Path uses their own and carefully selected partners to house students with suitable homestay, house share and residences providers.
- Young learners must book flights landing before 22.00 to ensure they can be taken directly to their requested accommodation (homestay/host family.) If they arrive later, they will have to be allocated to a different accommodation for the first night, this will be provided by English Path. (If it is not possible to book a flight landing before this time, this will be arranged on a case-by-case basis.)
- Shared apartments in Dubai, Malta and UK have their own terms and conditions which are sent along with the invoice.
- In the event that English Path have incurred any charges in reserving the accommodation for The student, English Path reserves the right to pass these charges on to you.

6. LEVEL OF ENGLISH

- If you do not have the minimum level of English required to follow a specific course, as determined by the English Path Test, English Path reserves the right to move you to an appropriate course for your level.

7. TECHNOLOGY REQUIREMENTS – ONLINE COURSES

- A reliable internet connection, up to date laptop/PC/Chromebook/tablet & keyboard with working webcam and microphone are required to benefit from English Path online courses. It is not recommended to access courses using a mobile phone.
- Lessons missed or interrupted due to your faulty equipment or internet connection will not be refunded.
- Any lesson missed or interrupted due to technical difficulties of the teacher/English Path will be made-up at the earliest convenience.

8. VISAS – ALL COURSES

- English Path cannot be held responsible for decisions taken by embassies or immigration officials regarding entry visas or visa extensions.
- Visa advice can only be given by the appropriate Embassy, Consulate or High Commission. You should contact your local Embassy, Consulate or High Commission to ensure you are allowed to enter and study in your chosen location.
- You must maintain a valid visa status and your course will be terminated without a valid visa.
- It is your responsibility to ensure that the most updated visa regulations/processes are being applied to the booking conditions for English Path courses.
- English Path cannot be held responsible for any visa regulation changes which occur after the booking has been confirmed in compliance with the then existing regulations.

- If the arrival day is postponed due to a delayed visa application English Path reserves the right to offer alternative accommodation, which may incur additional charges.
- In Dubai, The School will charge a cancellation fee to cover the cost of visa cancellation of cancelling the student visa. A discretionary \$50 administration fee may also be applied.

9. ATTENDANCE AND ABSENCES

- Absence from lessons is not compensated.
- Students are entitled to stay in our accommodation as long they attend classes on a regular basis. Failure to attend classes for 5 consecutive days (unjustified absenteeism) will automatically result in the cancellation of your accommodation booking.

10. CERTIFICATE – ALL COURSES

- You will be issued with a certificate at the end of your course, stating your course details including language level attained and percentage attendance.
- Certificates are issued to all students who complete 85% attendance.

11. PUBLIC HOLIDAYS

- English Path will be closed on Public Holidays.
- English Path do not make up for lessons missed on these dates, with the exception of One- to-One lessons, which will be made up.
- Young Learners: If young learners are studying at English Path at the time of a bank holiday, they must attend school (or venue as indicated by staff) for lessons and activities on that day. If there is a change to the schedule this will be communicated before the bank holiday.
- An updated list of public holiday dates can be found the English Path Website
- There is no refund for lessons missed. Published courses in the UK start dates fall on a Monday. If this day is a public holiday, the course will begin on the following working day.
- In the UK and Malta The School is closed for a week each year over the Christmas period.

12. ARRIVAL TRANSFERS – ALL COURSES

- Flight/Train details including: arrival time, flight numbers, airline and point of origin must be advised 7 days prior to arrival in order for English Path to provide airport transfers.
- No refunds will be granted on transfers if arrival details are not sent to English Path at least 7 days prior to arrival.
- Airport transfer fees include a maximum of 1 hour waiting time. Further delays may result in additional charges.
- Young Learners: Airport transfer fees include a maximum of 2 hour waiting time. Further delays may result in additional charges.

- Group transfers: Airport transfer fees include a maximum of 1 hour waiting time. Further

delays may result in additional charges.

- Transfer cancellations made within 24 hours of arrival will be charged in full.
- Please ensure that you are waiting for your taxi at the prearranged time & place as indicated in your transfer confirmation letter. In case of problems, we will try to contact you on the mobile phone number you provide on your application form. If we do not manage to get through to you, the taxi will wait for a maximum of 30 minutes from pick-up time and will then leave. At this point, it will be your responsibility to get to your destination we will not refund you for your booked transfer nor any expenses incurred.

13. EXPULSION

- English Path has a zero-tolerance policy for discrimination, bullying and harassment in the workplace and the classroom (including the virtual classroom).
- English Path reserves the right to expel you for unacceptable or unlawful behaviour. No refund will be given, and any unpaid fees become immediately payable. Repatriation is at your own expense.
- English Path reserves the right to expel you for lack of attendance. No refund will be given and any unpaid fees become immediately payable. Repatriation is at your own expense.
- English Path requires that you maintain an attendance level of a minimum of 85%.
- Young Learners: English Path requires that 100% attendance for both the academic and leisure programme.
- If students breach EP's code of conduct or other policies or procedures, or display any other unacceptable behaviour, including but not limited to, harassment of teachers or other students, possession or consumption of illegal drugs or alcohol (U18s, and/or in school), smoking in restricted areas, malicious damage to EP's property or accommodation, jeopardising other students' safety, or breaking the law, they may be dismissed from their course at the discretion of EP without any refund of Fees.
- If you are studying on a Student Route Visa you are subject to alternative attendance monitoring. For full information, please see our 'Attendance Policy' on our website.

14. HEALTH DECLARATION

It is recommended that you willingly choose to disclose any mental or physical illness, allergy, disability or condition that may impact:

- Your ability to successfully complete your programme,
- the wellbeing of any other student or staff member,
- that may require monitoring, treatment or emergency intervention during your period of enrolment,
- or that may require special accommodation.
- English Path will not discriminate on the basis of any above-mentioned conditions and will provide reasonable accommodation to meet all your needs.
- English Path reserves the right to terminate your enrolment if your participation represents a

risk to your, other students' or English Path staff members' health and safety, or if, notwithstanding reasonable accommodations, in the opinion of English Path, your physical or mental condition makes you unable to successfully complete your programme.

- Refunds will be provided based on standard refund schedules as per terms and conditions.

15. DAMAGE TO PROPERTY

You must pay the full cost of any damage you willfully cause to school or accommodation property.

16. INSURANCE – ALL COURSES

- Student combined health and travel insurance is included for all international students for all courses free of charge by English Path partner Endsleigh Insurance in the UK only.
- For detailed information on the insurance policy we provide, please refer to your English Path contact or on our website.

17. PHOTOGRAPHY & FILMING

All Courses & Online Courses

- We will not take photos or videos of you without your permission. We will ask for this in advance and give due warning.
- Upon arrival you will be asked whether or not you give us consent to take photos and videos of you and use them for marketing and publicity purposes. E.g. on social media.

18. LIABILITY

English Path and its employees and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. English Path will not be liable in the event that any service contracted to be supplied by English Path becomes impossible to supply for any reason or any cause outside the control of English Path.

19. COMPLAINTS

If you have any complaints, you should immediately notify a member of staff. In the unlikely event this is not resolved to your satisfaction; You can either email the company at: info@englishpath.com or write in English to the company's head office: 891 Greenford Road, Greenford, London, United Kingdom, UB6 0HE

The company will investigate your complaint and will provide an appropriate response. In order to be given a reasonable chance of addressing your complaint, please ensure it is received within one month of the end of your course. If the complaint is not resolved to your satisfaction, you may contact English UK. For full information, please see our 'Complaints Policy and Procedure' on our website.

20. FORCE MAJEURE – ALL COURSES & ONLINE COURSES

English Path will not be responsible for any failure to comply with any of its obligations (and therefore shall not be required to provide any compensation) if the failure is the result of any cause beyond English Path's reasonable control. English Path shall not be responsible for any costs incurred by or on behalf of you as a result of any such occasion. Such instances include but are not limited to; war, threat of war, riot, civil strife, industrial dispute, terrorist activity, epidemic or pandemic natural or nuclear disaster, unusually adverse weather conditions and infectious diseases.

21. BRIBERY

The company shall not engage in any activity, practice or conduct that would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010, if such activity, practice or conduct had been carried out in the UK.

22. EMAIL CONTACT

By agreeing to these booking conditions, you consent to the company using your email addresses gained at the time of booking and during your period of study for future marketing purposes from time to time, such as promoting special offers, products and services by email. For further details regarding use of your information, please see our 'Privacy Policy' on our website, including for information on how to unsubscribe to future marketing by the company. You also consent to the EP management and teaching team contacting you via email to send learning materials and information about your course. Please make sure you give us an email that you are happy to be contacted with.

23. APPLICABILITY

English Path Terms and Conditions are applicable to you and agents representing you.

24. REISSUING LOST/MISPLACED STUDENT CERTIFICATES

- Paper reprint – Free
- Electronic files – Free

25. VALID PRICES – ALL COURSES & ONLINE COURSES

- Prices are valid for courses commencing 1 May 2021.
- Young Learners: prices are valid for courses commencing 19th December 2021.
- Prices are subject to change without notice and will be confirmed upon booking.

26. TERMS & CONDITIONS

- The current English Path terms and conditions supersede any previous terms and conditions that were applicable at the time of your booking. The most up to date terms and conditions can be found at www.englishpath.com.

Addendum 1.0

Internship Placements in the Emirates:

GOLDEN RULES

1. I must check Podio daily and attend all my interviews.
2. I must be flexible to be placed within the two positions of my choice.
3. I must be flexible of the specific internship location within my destination of choice.
4. I am open to be placed in a second destination in case an establishment has not accepted my profile by

week 8.

5. I understand that if I reject an offer, my process will begin from week 1.

6. I must read all the documents provided by the agency in detail.

TERMS AND CONDITIONS - INTERNSHIPS

1. THE PARTIES:

A. THE AGENCY: The organization responsible for the placement of the CANDIDATE in the COMPANY. It is legally registered under the name of Worldwide-INREPLA Group Mexico with unique tax ID: WGM170529BV7, hereinafter referred as "THE AGENCY".

B. THE PARTNER: The organization responsible for introducing the CANDIDATE to the AGENCY and provide local support to the CANDIDATE with his home university, parents and local visa application. Hereinafter referred as "THE PARTNER."

C. THE CANDIDATE: A graduate or undergraduate who is looking for an internship or traineeship experience in THE COMPANY. Hereinafter referred as "THE CANDIDATE."

D. THE COMPANY: refers to the organization, company, business, institution, hotel or restaurant where THE CANDIDATE has the opportunity to get professional training experience. Hereinafter referred as "THE COMPANY".

E. THE PROGRAM: Refers to the successful internship placement of THE CANDIDATE into THE COMPANY once he/she receives an internship offer. Hereinafter referred as "THE PROGRAM."

2. THE CANDIDATE accepts:

A. To keep all communication between THE AGENCY and THE CANDIDATE in Podio software and answer within 3 calendar days.

B. To comply with all the necessary documents required by THE AGENCY for the placement process and visa application. Failure to submit them on time may delay the placement process or affect the visa approval.

C. To confirm of acceptance or rejection an internship offer within a maximum of 4 calendar days. After this period, the internship offer will expire and may be transferred to another CANDIDATE. THE CANDIDATE must pay the placement fees to confirm the acceptance of an internship offer.

D. Once the CANDIDATE rejects and internship offer, he is not eligible for a refund of the enrollment fee and the placement process will begin from week one.

E. To follow THE COMPANY's guidelines and regulations. In case of low performance or breach of the internal rules, THE COMPANY has the right to terminate the PROGRAM without any prior notice.

F. The compensations provided by THE COMPANY to THE CANDIDATE (if any) are independent to THE PROGRAM and cannot be guaranteed by THE AGENCY.

G. It is strictly prohibited for THE CANDIDATE to walk out from THE COMPANY. In case of problems during the PROGRAM, the CANDIDATE must notify THE AGENCY.

H. The approval and delivery of the visa depends entirely on the embassy of application. Visa approval is not guaranteed by THE AGENCY.

I. To buy a round-trip flight ticket before leaving the country of origin (except for programs lasting 12 months).

J. The purchase of the flight ticket is fully responsibility of THE CANDIDATE and must be acquired once the visa application has been approved.

K. To have a medical travel insurance covering the entire period of THE PROGRAM before flying abroad. Failure to do so, may result in danger for THE CANDIDATE and THE AGENCY assumes no liability.

L. To give the right to THE AGENCY to share photographs, videos and information related to THE PROGRAM for marketing and advertising purposes. If the CANDIDATE does not want to share any information, a written email must be sent to: marketing@worldwideinternships.org

M. That all the information provided for the registration to THE PROGRAM and visa process is true. Any falsehood will result in an automatic cancellation without refund.

3. THE AGENCY accepts:

A. To place THE CANDIDATE in his two positions of choice in a COMPANY that is legally registered.

B. To place THE CANDIDATE in a maximum of 12 weeks after the placement starting date.

C. To answer to the CANDIDATE within a maximum of 2 business days (Monday to Friday).

D. To assist THE CANDIDATE during the entire PROGRAM providing assistance in the enrolment, CV preparation, interview training, introduction to THE COMPANY, interview coordination, visa application, visa documents review and pre-arrival orientation.

E. To provide THE CANDIDATE with all the information and documents necessary for the visa application.

F. To review the visa application documents of THE CANDIDATE prior submission.

G. To provide support to THE CANDIDATE to facilitate the participation into THE PROGRAM.

4. PAYMENT AND REFUND POLICIES

A. All PROGRAM fees will be paid by THE CANDIDATE to THE PARTNER. Therefore, THE AGENCY assumes no economic liability towards THE CANDIDATE.

B. The PROGRAM fees established by THE AGENCY are the following:

I. Placement fee: to be paid once THE CANDIDATE accepts an internship offer

II. J1 Visa Sponsorship: to be paid prior visa application (Applies just for USA programs)

C. No refund will be given in the following cases:

I. THE CANDIDATE stops responding for 7 calendar days the messages in Podio.

II. THE CANDIDATE does not show up to 2 interviews, previously confirmed.

III. THE CANDIDATE decides to withdraw from THE PROGRAM within 12 weeks after placement begins.

IV. THE CANDIDATE accepts an internship offer and/or decides to withdraw from the PROGRAM after this point.

V. Once the PROGRAM has started.

VI. THE COMPANY cancels the internship offer previously accepted by THE CANDIDATE. In this case, THE AGENCY will give priority and look for an alternative COMPANY to place THE CANDIDATE.

VII. THE COMPANY terminates the internship because of low performance or misconduct of THE CANDIDATE.

VIII. THE CANDIDATE decides to out his process on-hold.

D. In case of visa denial:

I. THE CANDIDATE must apply for a second time for the visa, after THE AGENCY reviews the application documents. If the CANDIDATE decides not to do so, he is not eligible for a refund.

II. In order to reapply for the USA J1 Visa, all forms must be sent to the sponsor within a maximum period of 7 days after the visa rejection, all shipping costs must be covered by THE CANDIDATE. Some of the following fees may apply:

a. SEVIS DS-2019 re-print: 170 USD

b. SEVIS DS-2019 re-shipping: 100 USD

III. If the CANDIDATE visa application is denied for second time, THE CANDIDATE will be placed in an alternative destination. If the CANDIDATE decides not to apply for a second destination, no refund will be given.

IV. In all cases, THE CANDIDATE must sent a proof of visa rejection issued by the embassy within a maximum of 7 calendar days after resolution.

E. All refunds are processed by THE PARTNER to THE CANDIDATE.

F. No refund applies under any circumstances once THE CANDIDATE starts his internship PROGRAM, nor in the event of any situation outside of THE AGENCY's control (ex.: termination of position by THE COMPANY, economic challenges of THE CANDIDATE, natural disasters, civil unrest, etc.).

5. LEGAL TERMS

A. The AGENCY will not assume any responsibility in case of natural disaster or unforced situation that may affect the placement process, internship, visa application, housing or any other related service.

B. This agreement legally terminates once THE CANDIDATE has initiated THE PROGRAM.

C. This is a service agreement and does not represent any labor or job responsibility for any of the parties.

D. The AGENCY will not be liable for any damage, loss or accident suffered by THE CANDIDATE during THE

PROGRAM.

E. Having read this in all its contents, THE CANDIDATE accepts the Terms and Conditions established in this document by joining the PROGRAM.